RISK MANAGEMENT MONITORING REPORT

February 2023



I. Introduction

- 1.1. This report provides the position with regard to the strategic and operational risk registers.
- 1.2. The next formal review of the strategic risk and opportunity register will take place in March 2023, the operational risk register will also be reviewed at this time. Risk registers are however a live document and will be regularly discussed at Directorate Management Teams.

2. Strategic Risk Register - Monitoring Summary

- 2.1. Two risks have been identified as sufficiently mitigated and have been moved to the operational register. These are -
 - The Council not meeting its obligation to keep data secure by failing to adhere to Data Protection Act 2018 Regulations.
 - The Council not meeting its legal obligations regarding the health, safety and wellbeing of its workforce.

3. Strategic Risk Register

- 3.1. There are 18 strategic risks currently being managed. In total there are five red risks, one of the red risks relates to the Committee -
 - **Risk number five in table two** relates to workforce concerns and the growing fragility of the Adult Social Care Market that might lead to the inability of the Local Authority to meet statutory duties and meet eligible need.

3.2 Strategic Risk update table one

Table one provides an update on strategic risks pertinent to the Committee with mitigation that is fully influenced by Plymouth City Council, this is 9 of the 18 risks on the strategic risk register

Table one - Strategic Risks fully mitigated by Plymouth City Council

| Risk Register No. | Description | Mitigation | Risk Score | Previous risk rating | Current risk rating | Risk Owner |
|-------------------------|---|---|---------------|-------------------------|---------------------|---------------|
| 9 | Increased and sustained pressure on Adult Social Care budget due to increased costs of providing care, growing numbers of people and increased complexity of need. As this is a statutory service and largest single budget it could have a significant impact on the Authorities overall financial position. | Real time management information Strong Reablement Offer Established Review Programme Commissioning Intentions and Commissioning Activity to develop new models of care Budget containment meetings in place Focus on reviews and reablement to right size packages of care including focused work on 18 to 64's Emergency Plan to cover need to prioritise critical services | 16 | Amber | Amber | Anna Coles |

3.3 Strategic Risk update table two

Table two provides an update on strategic risks pertinent to the Committee with mitigation that is influenced by Plymouth City Council but is also dependent on other outside factors, this is nine of the 18 risks on the strategic risk register.

| No. | Description | Mitigation | Risk Score | Previous risk rating | Current risk rating | Risk Owner |
|-----|---|--|---------------|----------------------|---------------------------|---------------|
| 5 | Lack of adult social care workforce and growing fragility of Adult Social | Establishment of Community Capacity Command Centre to provide greater oversight of market and capacity | 20 | Red | Red | Anna Coles |

| No. | Description | Mitigation | Risk Score | Previous risk rating | Current risk rating | Risk Owner |
|-----|---|--|---------------|----------------------|---------------------------|-----------------|
| | Care Market leading to inability of Authority to meet statutory duties and meet eligible need. | Local Authority has set up a Care Company to ensure continuity of provision in the event of market failure Care Home liaison work being undertaken by Livewell Southwest, to increase levels of support to Residential and Nursing care marker Risk to be continued to be monitored through contract monitoring and market intelligence Supporting market wide workforce recruitment / retention across residential and domiciliary sector Remodelled bed bureau launched to support Care Homes to manage complex discharge cases Incentive payments to workforce Managing risk through winter strategy for the domiciliary care market. | | | Red since Oct 2021 | |
| 7 | Ongoing COVID-19 rates (with potential for further peaks) affect city's recovery / reset plans. | The key mitigation of vaccination has now reached around 85% (one or more doses) of those eligible. There have been reductions in the mitigations (reduced testing, support payments and legal need for self-isolation) and this has created uncertainty around case rates and the risk of delayed detection of new variants. The longstanding advice to the general public remains in place and is re-emphasised at regular intervals. | 16 | Amber | Amber | Ruth Harrell |
| 8 | Failure to reduce Health Inequalities will mean our poorest residents continue to live shorter lives as well as more years in ill health. Mounting evidence that COVID-19 | - Persistent action across the Council is required at many levels to tackle inequalities by addressing the wider detriments of health. The Public Health Team and partners continue to work with employers (year one focus) and schools (year two focus) to influence healthier lifestyles. The team continues to embed and promote the national One You campaign across the city. | 16 | Amber | Amber | Ruth Harrell |

| No. | Description | Mitigation | Risk Score | Previous risk rating | Current risk rating | Risk Owner |
|-----|---|--|---------------|----------------------|---------------------------|---------------|
| | is having differential health impacts across communities, adding to existing health inequalities. This is through either the disease itself or the mitigations put in place. There is an ongoing impact of this due to the economic downturn. | The 'five ways to wellbeing' has been adopted across the City as the single approach to improving mental wellbeing. The work that started in year five on 'people connecting through food' is ongoing with a number of new initiatives developed. The intention was that the year six focus would be arts, culture, heritage and health (using the Mayflower 400 commemorations as the vehicle for delivery). However, this year was curtailed as a result of the pandemic and a two year pause was put on the programme. Subsequently, Thrive Plymouth Year seven was launched in May 2022 with a focus on Listening and Reconnecting. There is a need to reflect on our experiences and acknowledge what we have been through. Though there has been much trauma, we believe that there have also been some positives which we want to help the city to build on and apply to the wider challenges of inequality. Evidence has been provided to the Health and Wellbeing Board on the risk of widening health inequalities which partners are working together to try to mitigate. The Local Care Partnership priorities are being refreshed and includes tackling inequalities. Both of these routes bring partners together to understand the issues and the steps needed to tackle health inequalities in the City. In addition to this, to support the work of the Council's cross-party Child Poverty Action Plan Working Group, a high level review of the evidence of the impacts of the pandemic on the mental wellbeing of children and young people has been carried out. As already stated, the primary role of the ODPH and the Public Health Team in particular is now to minimise the impact of COVID- | | | | |

| No. | Description | Mitigation | Risk Score | Previous risk rating | Current risk rating | Risk Owner |
|-----|--|---|---------------|-------------------------|---------------------------|---------------|
| | | 19 in the city therefore protecting most deprived communities from further negative impacts. | | | | |
| 10 | Adult Social Care (ASC) Reforms - There are a number of reforms to ASC that will create financial uncertainty in terms of being able to accurately understand the cost and resources impact once reforms have been implemented. It is not clear whether any additional monies will be made available for local authorities and there is currently no reliable way of forecasting impact. Examples of reforms include; Fair cost of care Charging reforms Local Protection Safeguards Care Quality Commission Assurance programme | This risk will continue to be monitored closely as the reform programme progresses. We will assess the impact of charging reforms on 'trailblazer' local authorities who are early adopters of these reforms. We will continue cost of care exercises locally, including working with our local care market to better understand impact on finance and resources. We will continue engagement with Local Government Agency and regional and national groups (such as ADASS) to determine approach to managing all reforms. We will continue to seek to understand impacts of all reforms through our established reform programmes, and will consider potential use of Offers and Asks due to cost of new burdens on the service. | 16 | Amber New risk | Amber | Anna Coles |